

Repair Order

I hereby instruct session to have the following instrument/device repaired:

Manufacturer¹

Name¹

Serial number (manufacturer)

session item number¹

Date of purchase¹

Desired service

Guarantee/warranty

See §3 General repair conditions. Please enclose a copy of the proof of purchase.

Chargeable repair/preparation of cost estimate

A fee of € 49 (including VAT) is charged for the preparation of the cost estimate. The fee will be credited if the client places the repair order within 3 weeks of the cost estimate being drawn up. Otherwise, our General Terms and Conditions of Repair shall apply.

Description

Detailed error description¹

Accessories sent with the device (e.g. mains adapter, cable, etc.)

Other remarks

¹ Details are required. Unfortunately, we cannot process your repair order without this information

Details of the client:

Surname, first name¹

Customer no.

Street¹

Hous no.¹

Zip code¹

City¹

E-mail or phone number for possible queries¹

General repair conditions¹

www.session.de/en/general-repair-conditions

I accept the General Terms and Conditions of Repair

Data protection information

www.session.de/en/data-protection

The data collected here is used exclusively for the purpose of repair processing. Detailed data protection guidelines can be viewed under the above link.

City

Date

Signature

Packing list

- Defective instrument/device, securely packed (preferably in the original packaging)
- Printout of this form, completed in full
- Copy of the proof of purchase

We will get in touch with you after the repair.

Your session service team
service@session.de

Shipping address

session GmbH & Co. KG
Service Department
Wiesenstraße 3
69190 Walldorf